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KARPAGAM
ACADEMY OF HIGHER EDUCATION
(Deemed to be University)
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Implementation of Structured Student Feedback Analysis

15.03.2017

The feedback from the stakeholders is an essential input for improving the Academic Performance in the educational institution.

In Karpagam Academy of Higher Education (KAHE), the practice of collecting the feedback from different stakeholder is in place from the beginning,

To improve further, IQAC have initiated the structured analysis of the feedback received from the student as they are the primary stakeholders. The template for the student feedback was also modified to include a set of 25 metrics focusing on Curriculum, Infrastructure and Teaching Learning were identified for evaluation by the students. A format was developed by IQAC in which the metrics are evaluated on 5-point scale (weighted) by the students. Each parameter is rated based on the weightage given by the students. After rating, the metrics are ranked based on the score obtained. The action plan is drawn for the metrics which have scored less .The status of action plan is collected and compiled at the end of academic year from all the departments and reported in the AQAR submitted to NAAC

15/3/17

Director, IQAC

The Director
IQAC
Karpagam Academy of Higher Education
Coimbatore - 641 021.