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## CERTIFICATE

This is to certify that the dissertation entitled "**CUSTOMER QUERY ADMINISTRATION SYSTEM**" submitted to the Karpagam Academy of Higher Education in partial fulfilment of the requirements for the award of the degree of **Bachelor of Science in Information Technology** is a bonafide record of original research work done by **SURYA R P (17ITU070)** during the period 2019-20 of their study in the Department of Information Technology at Karpagam Academy of Higher Education, Coimbatore, under my supervision and guidance and the dissertation has not formed the basis for the award of any Degree/Diploma/Associate/Fellowship or similar title to any candidate of any University.

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Signature of Head of the Department

Head Department of Information Technology  
Karpagam Academy of Higher Education  
Coimbatore - 641 021.

ATP

Signature of the Guide

[Dr. N. THANGARASU]