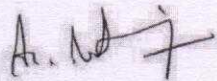


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### BONAFIED CERTIFICATE

This is to certify that the internship report, entitled "**A STUDY ON CUSTOMER SATISFACTION ON ROYAL ENFIELD**", submitted to Karpagam Academy of Higher Education, Coimbatore in partial fulfilment of the requirements for the award of the degree of **Master Of Business Administration** is a record of original and independent study done by **S.DURKAIVEL** during the period of 29<sup>th</sup> April 2019 to 14<sup>th</sup> June 2019 under the guidance of **Dr.A.Martin Jayaraj**, Assistant professor, Department of Management, Karpagam Academy Of Higher Education, Coimbatore. This report has not formed the basis for the Award of any Degree/Diploma/Fellowship or other similar title to any candidate of any university.

Faculty Guide



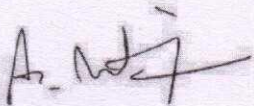
**DR.A. MARTIN JAYARAJ**

Professor & Head

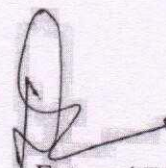


**DR.S.S. SHANTHAKUMARI**

Viva Voce examination held on: 24.10.2019



Internal Examiner



External Examiner





**ROYAL ENFIELD**

*Excellence Without Compromise*

Date: 09.05.2019

Coimbatore

To,

Mrs.Santhakumari,  
Head of the Department,  
Karpagam Academy of Higher Education,  
Coimbatore - 641021.

Respected Madam,

Subject: Grant of permission to undergo Project Work.

This is to inform you that Mr.S.DURKAIVEL, Reg No: 18MBAP006 final year MBA from Karpagam Academy of Higher Education, is permitted to do his project work in our organization from 09.05.2019 to 14.06.2019.

For Suryaprakash Motors

A. [Signature] 14/06/2019  
Service Manager



**SURYAPRAKASH MOTORS**

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