

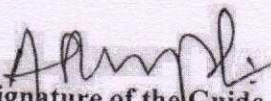
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### BONAFIDE CERTIFICATE


This is to certify that the Internship report entitled "A STUDY ON CUSTOMER SATISFACTION TOWARDS FORTUNE TEA PRODUCTS IN KIL KOTAGIRI TOWN" submitted to Karpagam Academy of Higher Education, Coimbatore in partial fulfilment of the requirements for the award of the degree of "MASTER OF BUSINESS ADMINISTRATION" is a record of original and independent work done by JEEVANANTHAN.K (18MBAP016) during his period of study 29<sup>th</sup> Apr to 14<sup>th</sup> Jun 2019 under the guidance of Dr. A. Rajesh B.E M.B.A., Ph.D. Assistant Professor, Department of Management, Karpagam Academy of Higher Education, Coimbatore. This report has not formed the basis for the award of any degree/diploma/fellowship or other similar title to any candidate of any university.

Place: Coimbatore

Date: 24/10/2019

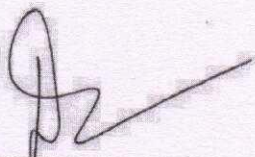
  
Signature of the Guide

Dr. A. Rajesh

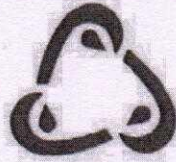
  
Signature of the HOD

Dr. S.S. Shanthakumari

Viva-voce Examination held on 24/10/2019

  
EXTERNAL EXAMINER





## *Fortune Tea India (Pvt) Limited*

Mr.K.Jeevananthan student of Management, Karpagam Academy of Higher Education, Coimbatore has completed his summer internship program in our factory from 29:04:2019 to 14:06:2019.

For FORTUNE TEA INDIA (P) LTD.,