

2019-20(1.3.4)638


### BONAFIDE CERTIFICATE

This is to certify that the internship report, entitled "A Study on Customer Service Management of Amman Foundry Equipment Company in Coimbatore", submitted to Karpagam Academy of Higher Education, Coimbatore in partial fulfillment of the requirements for the award of the degree of **Master of Business Administration** is a record of original and independent study done by **K.Muthu Raj**, during the period of 29 April 2019 to 14 June 2019 under the guidance of **Dr. M.Mahadevan**, Assistant professor, Department of Management, Karpagam Academy of Higher Education, Coimbatore. This report has not formed on the basis for the Award of any Degree/Diploma/Fellowship or other similar title to any candidate of any university.


Faculty guide

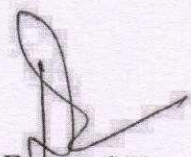
  
Dr. M. Mahadevan

Professor & Head

  
Dr. S.S. Shanthakumari

Viva Voce Examination held on: 24.10.2019

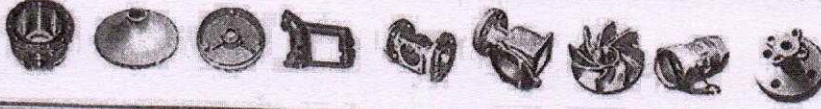
  
Internal Examiner:

  
External Examiner:





# AMMAN FOUNDRY EQUIPMENT CO.



## Administration Office

SF No:80/6A, Rathinagiri Road,  
Vilankurichi (P.O.)

Coimbatore — 641 035

Tamilnadu, India.

Telephone : +91-422-22356511

E-mail : info@amman.com

Web-site : www.Ammanfoundry.in

Date: 09.05.2019

Coimbatore

To,

Mrs.Santhakumari,

Head of the Department,

Karpagam Academy of Higher Education,

Coimbatore - 641021.

Respected Madam,

Subject: Grant of permission to undergo Project Work.

This is to inform you that Mr.K.MUTHU RAJ, Reg No: 18MBAP026 final year MBA from Karpagam Academy of Higher Education, is permitted to do his project work in our organization from 09.05.2019 to 14.06.2019.

FOR AMMAN GROUPS (FOUNDRY)

  
Production Manager

BRANCH : Velvarkottai  
Dindigul-Trichy NH-45 Road,  
Vedasandur Taluk,  
Dindigul - 624 802,  
Tamilnadu.

BRANCH : Karanmpet  
SF.No.371/5,Karadivavi Road,  
Karanampet,  
Paruvai Post,  
Coimbatore-641658.

BRANCH : Vadamadurai  
Nadukandanur pirivu,  
Morepatty Post,  
Vadamadurai,  
Dindigul - 624 802.