

2019-20 (203.4) 643

## BONAFIDE CERTIFICATE

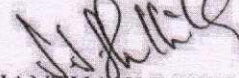
This is to certify that the Internship report ,entitle "A STUDY ON CUSTOMER SATISFACTION TOWARDS LOTTE CHOCOLATE, Chennai. submitted to Karpagam Academy of Higher Education, Coimbatore in partial fulfillment of the requirements for the award of the degree of Master of Business Administration is a recode of original and independent work done by K.PRAVEENKUMAR (18MBAP032) during the period of study 29<sup>th</sup> April and 14<sup>th</sup> June 2019 under the guidance of Mr.R.venkatesh, Assistant Professor Department of Management ,Karpagam Academy of Higher Education ,Coimbatore this report has not formed the basis for the award of any Degree/Diploma/Fellowship or other similar title to any university

Faculty guide



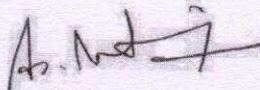
Mr.R.venkatesh

Professor & Head

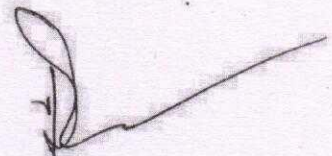


Dr.S.S.SHANTHAKUMARI

Viva Voce examination held on: 24/10/2019



Internal Examiner



External Examiner



**LOTTE**

**LOTTE INDIA CORPORATION LIMITED**

No.26, Tiruvallur High Road, Nemam Village, Chennai - 600 124.  
Tel : 044 - 2681 2600, Fax : 044 - 2681 2666

02/05/2019

To

The Director -MBA,  
Karpagam academy of higher education,  
Pollachi Main Road, Eachanari Post,  
Coimbatore - 641021

Sir,

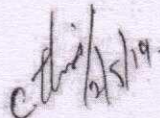
**Sub: Permission for Internship Project-Reg.**

With reference to your letter dated 23.04.2019, we hereby grant permission for the following student of your institution to undergo internship project in our Choco Pie & Gum Division from 03.05.2019 to 14.06.2019 in our company **Lotte India Corporation Limited** situated at No.26, Tiruvallur High Road, Nemam Village, Chennai -600124.

Student Name: **K.PRAVEENKUMAR (REG NUM: 18MBAP032)**

We expect you to ensure them to be prompt during the company functioning and themselves in terms of uniform, safety and institution identity card.

For LOTTE INDIA CORPORATION LIMITED

  
MANAGER -HR



(C THIRUNAVUKKARASU)