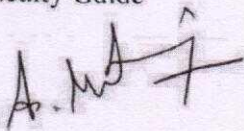


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BONAFIED CERTIFICATE

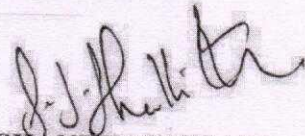
This is to certify that the internship report, entitled "A STUDY ON CUSTOMER SATISFICATION TOWARDS UNICITY SOAP, COIMBATORE", submitted to Karpagam Academy of Higher Education, Coimbatore in partial fulfilment of the requirements for the award of the degree of **Master Of Business Administration** is a record of original and independent study done by **A.Sri Varshan** during the period of 20th May 2019 to 07th June 2019 under the guidance of **Dr.A.Martin Jayaraj**, Assistant professor, Department of Management, Karpagam Academy Of Higher Education, Coimbatore. This report has not formed the basis for the Award of any Degree/Diploma/Fellowship or other similar title to any candidate of any university.

Faculty Guide



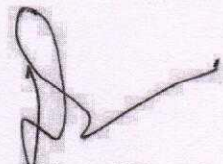
Dr.A.MARTINJAYARAJ

Professor & Head



Dr.S.S.SHANTHAKUMARI

Viva Voce examination held on: 24.10.19



External Examiner

UNICITY

Crew360, 155, Sri Eshwar college of engineering,
kinathukadavu, coimbatore-642109

Date:20.06.2019

TO WHOM SO EVER IT MAY CONCERN

This is to certify a that the propect titled "**A STUDY ON CUSTOMER SATISFICATION**" an academic propect work done by **Mr. SRIVARSHAN.A (REG.NO:18MBAP042)** submitted in the partial fulfillment of the requirement for the award of the degree of Master of Business Administration from **KARPAGAM ACADEMY OF HIGHER EDUCATION**, under the guidance of **T. RAMESH (HR Manager)** in our company during the period **20.05.2019 to 07.06.2019.**

To the best of my knowledge and belief the data and information presented by him in the propect has not been submitted earlier elsewhere.

With Regards

For UNICITY


HR Manager