

## KARPAGAM ACADEMY OF HIGHER EDUCATION

(Deemed to be University)

(Established Under Section 3 of UGC Act, 1956)

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**Certificate of Authentication** 

This is to certify that the following documents related to the Metric ID. 6.5.2 (7 pages) are duly verified and authenticated by the Registrar, Karpagam Academy of Higher Education for DVV purpose.



Registrar

REGISTRAR

Karpagam Academy of Higher Education (Deemed to be University Under Section 3 of UGC Act 195) Pollachi Main Road, Eachanari Post,

Coimbatore - 641 021.

# ii) Internal Academic Audit - Teaching , Learning & Evaluation from 02.08.2017 to 03.01.2018

Academic Audit is a tool for examining and enhancing the quality of academic aspects of Higher Education Institutions. Usually it is a systematic and scientific process. It lays emphasis on the designing, implementing, monitoring and reviewing the quality of services provided by the academic institutions. It aims at reviewing the performance of the academic inputs with respect to quality assurance.

Internal audit is an in-house operation for self-introspection. NAAC has suggested institutions to establish Internal Quality Assurance Cell (IQAC) as the internal agency for quality assurance. The task of self-introspection and preparing self-study report is assigned to IQAC. Hence, IQAC in every institution needs to play the role of internal academic auditing agency. Therefore the role of IQAC in the process of self assessment i. e. one type of academic audit is vital.

Further it is understood that Academic Audit (AA) is a method of assessing the efficiency and effectiveness of the operating system of the administrative procedures, policies, decision making authorities and functionaries, strategies, process, feedback, control mechanism and so on. The AA would certainly make the functionaries to ascertain the strength and weakness of the operating system in general and pin out the areas in particular, and to ascertain where the function is stagnated and affected, and where special attention is required along with man and material resources."

#### **Need for Academic Audit:**

The Academic Audit is needed for following:

- 1. To confirm that the arrangements for quality assurance are fit for purpose and conform to the institution's vision and mission.
- 2. To provide assurance that the standards of higher education align with expectations.
- 3. To ensure that students have access to appropriate learning opportunities through taught provision and supported learning.
- 4. To promote and enhance high quality teaching and learning.
- 5. To confirm that students are fully supported in their academic and personal development.
- 6. To advance the highest possible levels of student achievement.
- 7. To encourage strategic developments that enriches the curriculum and enhances students' opportunities for employment and career development.

## **Major Objectives of Academic Audit:**

- 1. To understand the existing system in KAHE and assess the strengths and weaknesses of the Departments and to suggest the methods for improvement for overcoming the weaknesses.
- 2. To identify the bottlenecks in the existing mechanisms and to identify the opportunities for academic reforms.
- 3. To evaluate the optimum utilization of resources.
- 4. To suggest the methods for continuous improvement of quality, keeping in mind the criteria and metrics by NAAC and other bodies.

#### **Scope of Audit**

1. Course delivery and adherence to the course plan, syllabus coverage, question papers used for internal examinations, internal evaluation, practical assignments, mini projects and conduct of practical classes and their evaluation.

- 2. Academic functioning of KAHE encompassing students and faculty covering punctuality, attendance, discipline, academic environment, learning methodologies.
- 3. The quality criteria prescribed by NAAC.

## **Department Specific Documents**

- 1. Course file for all the courses
- 2. Course teachers Log book
- 3. Internal test question paper and sample answer scripts
- 4. Laboratory manual, records and course file for all practical courses
- 5. Practical test question paper and sample answer scripts

#### **Assessment of Various Outcomes**

- 1. Internal Exam marks
- 2. Assignment marks
- 3. Seminar marks

#### General methodology

Make aware all staff about audit procedure/related documents

Maintenance of course file:

Course file is a very important document. All faculty members shall maintain course files for all the subjects handled by him/her. All details such as syllabus, course plan, assignments, attendance, internal test marks, extra classes, course materials, ICT/Digital mode of instruction etc shall be entered in the course diary.

Verify various academic activities such as commencement of the semester, dates of internal tests, dates of entering of marks, assignments submitted, dates in which seminars were taken.

Syllabus coverage as per course plan: Do random verification of some course files.

Schedule of Time Table: Verify the schedule.

Conduct of internal tests: Do random verification of question papers and sample answer scripts. Assessment can be done based on valuation and distribution of marks awarded.

Syllabus coverage of practical course: Verify course file, sample work record, log book of equipment etc. Assessment can be done based on number of students in a batch, time given for doing the experiment, completion of calculations in the lab itself etc.

Evaluation of student's performance in practical classes: Verify the number of experiments and title of experiments with that of syllabus. Verify that work record is evaluated on the same day and viva is conducted on each lab class from the course file.

#### **Audit Process**

The Audit was scheduled between 02-08-2017 and 03-01-2018. To start with audit was conducted only for sample files (minimum 3 files in a department) by Mr.T. Shanmugavel, the Coordinator, IQAC. Academic Audit was carried out in the following Departments.

- 1. Department of Biochemistry
- 2. Department of Biotechnology
- 3. Department of Chemistry
- 4. Department of Commerce

- 5. Department of Computer Science
- 6. Department of Computer Applications
- 7. Department of Electronics and Communication System
- 8. Department of Management
- 9. Department of Mathematics
- 10. Department of Microbiology
- 11. Department of Physics
- 12. Department of Biotechnology (B.Tech)
- 13. Department of Civil Engineering
- 14. Department of Computer Science and Engineering
- 15. Department of Electronics and Communication Engineering
- 16. Department of Electrical and Electronics Engineering
- 17. Department of Mechanical Engineering
- 18. Department of Pharmacy

## **Corrective Action Report**

S.No	Audit Criteria/Point	Observations	Corrective Action
		A. Log Book	
1.	CIA marks allocation	<ul> <li>CIA mark allocation not entered.</li> <li>CIA mark allocation entered in pencil.</li> </ul>	CIA mark allocation was entered using pen.
2	Syllabus Copy	<ul><li>Syllabus is not filed in the log book.</li><li>Syllabus filed wrongly.</li></ul>	Syllabus filed
3	Time Table	<ul> <li>Data are entered using pencil.</li> <li>Time table marked as even instead of odd.</li> <li>Planned hours per week are 5 against the required 6 hours.</li> </ul>	Corrected  Corrected  Faculty member concerned was informed to take care in future.
4	Lecture Plan Text Books	Text book is not prescribed.	Text book prescribed
		<ul> <li>Text books referred in the syllabus and log book are different</li> <li>The term "suggested reading" is used in lieu of text book.</li> <li>Text book used is of earlier edition.</li> </ul>	Faculty member has been advised to include the text book if any used (other than the one prescribed) in the syllabus if found essential  Text book of the latest edition to be procured

		> Text book year is different	
	Reference Books	<ul> <li>Reference book mentioned in the syllabus is different.</li> <li>Reference book used is given as text book in the syllabus.</li> <li>Details not given.</li> </ul>	Corrected
	Website	> Website details - Not given in most of the files.	It was suggested to refer to the related websites.
	Journals	Journal details - Not given in most of the files.	It was suggested to refer to the related journals
5	Subject Log	<ul> <li>Weekly submission was not done.</li> <li>Total number of hours taken not filled.</li> </ul>	HoDs were asked to take care. Filled
6	Attendance	<ul> <li>Attendance details were incomplete</li> <li>Overwriting in attendance marking.</li> <li>Totaling of absentees is incorrect</li> <li>Legibility to be improved         <ul> <li>Overwriting to be avoided.</li> </ul> </li> <li>On Duty marked in pencil.</li> </ul>	Completed Agreed to take care Corrected Agreed to take care Corrected
7	Assignment / Seminar	<ul> <li>Seminar details are incomplete.(left blank for 2 students)</li> <li>Seminar topics not entered.</li> <li>Title of assignment allotted and submitted are different.</li> <li>Date of submission of assignment is not given.</li> <li>For seminars marks are allotted by mistake.</li> <li>Faculty member and HoD not signed for assignment.</li> </ul>	All the observation related to assignments and seminars were corrected
8	Test marks entry	<ul> <li>Absenteeism for examination to be marked in red.</li> <li>Test marks were incomplete and analysis was not done.</li> <li>Over writing in the test mark entries.</li> <li>Test marks not entered in log book.</li> </ul>	All the mistakes have been corrected

		> Test marks are entered for	
		50 marks.	
9	Test analysis	Test analysis is incomplete and to be reviewed	Test analysis was done
		<ul><li>Internal test analysis not done.</li></ul>	
10	Submission to	➤ Log book was not	Submitted and the signatures of
10	HoD/Dean	submitted to Dean.	Dean and HoD were affixed.
	110D/DCuii	<ul><li>Log book not submitted to</li></ul>	Bean and Hop were arrived.
		HoD till date.	
		B. Course File	
1	Course file index	➤ Index sheet for the course	Index sheet was affixed and the
•	Course the mach	file not affixed.	file arranged accordingly.
		<ul><li>Course file index sheet</li></ul>	Course file was labelled
		details not filled.	
		Course file is not labelled	
2	Syllabus	Syllabus is not signed	Signed
		Syllabus seems to be a	
		prepared one and not the	Instructed to take copy from
		one taken from the	the syllabus approved.
		syllabus book.	
		Syllabus filed does not	Sample syllabus format will be
		refer text/reference book	given
		details.	
		Syllabus filed in log book	Corrected
		refers 6nos of reference	
		books whereas the course	
		file refers 7nos of	
		reference books	
		Syllabus for Commerce is	Corrected
2	TC: TC 1.1	taken from B.Com (CA)	All d
3	Time Table	Time Table is not dated	All the mistakes related to time
		and signed.	table entry were corrected
		Time table is not specific	
		to the subject course.  Time table given in the	
		log book and course file	
		are different.	
		<ul><li>Time Table marked as</li></ul>	
		Even instead of Odd.	
4	Name list of	> Student list not signed	Signed
•	students	<ul><li>List of students named as</li></ul>	~-5
	Students	lecture plan.	Corrected
		<ul><li>Total number of students</li></ul>	
		given in log book and	Corrected
		course files is different.	
5	Lecture Plan	Lecture plan not signed.	Corrected
		Lecture plan note is not	
		common.	
			Agreed to take care in future

		Title of the lecture notes do not have relation to the ones given in the syllabus.	
6	Course Objectives	<ul> <li>Course Objectives is not relevant.</li> <li>Course Objective is not clear and well defined.</li> </ul>	Communicated to all HoDs to revisit the objectives.
7	Lecture Notes	<ul> <li>University, Department name are not given</li> <li>The topics do not match with the topics of the syllabus</li> </ul>	Corrected  Corrected
		<ul> <li>For the same course two different lecture notes are filed.</li> <li>Quality of lecture notes</li> </ul>	Removed the unwanted one.
		may be improved (Course title, page no etc.,)  Lecture notes was	Agreed to improve.
		prepared using one sided sheet (Even assignment sheets are used)	Corrected.
		Under Unit II, Unit III notes are filed.	Corrected
8	Possible Questions	<ul> <li>Possible Questions –         Course name format is         different</li> <li>Possible questions - in one         unit only 3 questions are</li> </ul>	Asked to include more if possible.
		given.  For all the units put together one possible question paper is filed.	It was suggested to have more questions covering all the units
9	CIA 1 Question Paper	<ul> <li>Model question paper is not available</li> </ul>	Filed Filed
		<ul> <li>Question pattern and scheme of exam not filed</li> <li>Two Question papers are filed.</li> <li>Date/Month of CIA is not</li> </ul>	Filed
		given in the Question paper.	Agreed to take care.
10	Mark Sheet	<ul> <li>Mark sheet filed refers to the academic year 2015- 16 and not signed and verified.</li> </ul>	Corrected
		Mark sheet verification not done. They are marked for 2015-16. All are marked as 'F'	Corrected
		Mark sheet was not signed	Signed

11	Answer	<i>D</i>	Registration number /	Informed exam cell to look into
	Scripts(Sample)		Page number not entered by the students in all the sheets	all the points.
		>	The total number of pages is written in the main sheet and in the other sheets, the space is left blank.	Informed exam cell to look into all the points.
		>	Totalling of marks in test paper is incorrect.	Corrected
		>	Answer script filed is not of the student scored maximum.	Corrected
		>	Maximum marks are not given in the denominator.	Corrected
			Failure marks not entered. Invigilator sign is missing.	Corrected Informed exam cell to look into all the points.
12	Assignment Copy(Sample)	<i>&gt;</i>		Filed Completed
13	Scheme of Exam and QP pattern	>		Filed
14	General	>	Entries are not incomplete and mistakes observed. Uniformity in file management to be improved. Periods & HoD's signature was incomplete. Reference and Text books given in the syllabus, lecture notes and log book needs review. Documents not arranged as per Index.	All the faculty members concerned were informed to take care in future.